

## Glasdon Terms and Conditions

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These Terms and Conditions govern your use of the Glasdon.com website and your relationship with Glasdon (we or us). Please read them carefully as they affect your rights and liabilities under the law. If you do not agree to these Terms and Conditions, please do not register for the Glasdon.com Site. Please note that to use some of the services provided on the Glasdon.com Site, you are required to register as an authorised user on the site.

### **Registration**

You must ensure that the details provided by you on registration or at any time are correct and complete. You must inform us immediately of any changes to the information that you provided when registering by updating your personal details.

### **Password and Security**

When you register to use the Glasdon.com Site you will be asked to create a password. You must keep this password confidential and must not disclose it or share it with anyone. You will be responsible for all activities and orders that occur or are submitted under your password. If you know or suspect that someone else knows your password you should notify us by contacting Customer Services (see below for contact details) immediately.

If Glasdon has reason to believe that there is likely to be a breach of security or misuse of the Glasdon.com Site, we may require you to change your password or we may suspend your account.

### **Glasdon right to suspend or cancel your registration**

Glasdon may suspend or cancel your registration immediately at our reasonable discretion or if you breach any of your obligations under these Terms and Conditions.

You can cancel this agreement at any time by informing us in writing.

The suspension or cancellation of your registration and your right to use the Glasdon.com site shall not affect either party's rights or liabilities.

### **Glasdon liability**

The Glasdon.com Site is provided by Glasdon without any warranties or guarantees. You must bear the risks associated with the use of the Internet.

The Glasdon.com Site may provide content from other Internet sites or resources and while Glasdon tries to ensure that material included on the Glasdon.com Site is correct, reputable and of high quality, it cannot accept responsibility if this is not the case. Glasdon will not be responsible for any errors or omissions or for the results obtained from the use of such information or for any technical problems you may experience with the Glasdon.com Site. If Glasdon is informed of any inaccuracies in the material on the Site we will attempt to correct the inaccuracies as soon as we reasonably can.

In particular, we disclaim all liabilities in connection with the following:

- incompatibility of the Glasdon.com Site with any of your equipment, software or telecommunications links
- technical problems including errors or interruptions of the Glasdon.com Site
- unsuitability, unreliability or inaccuracy of the Glasdon.com Site
- inadequacy of the Glasdon.com site to meet your requirements

## Versión en español disponible a la mayor brevedad posible

To the full extent allowed by applicable law, you agree that we will not be liable to you/or any third party for any consequential or incidental damages (including but not limited to loss of revenue, loss of profits, loss of anticipated savings, wasted expenditure, loss of privacy and loss of data) or any other indirect, special or punitive damages whatsoever that arise out of or are related to the Glasdon.com Site.

Nothing in this paragraph applies to Glasdon's liability in respect of products sold.

### **Third Party Websites**

As a convenience to Glasdon customers, the Glasdon.com Site includes links to other web sites or material which are beyond its control. Glasdon is not responsible for content on the Internet or World Wide Web pages on other sites outside the Glasdon.com Site.

### **Applicable Law**

These Terms and Conditions shall be governed by and construed in accordance with the laws of England and any disputes will be decided only by the English courts.

### **International Use**

Glasdon makes no promise that materials on the Glasdon.com Site are appropriate or available for use in locations outside the United Kingdom.

**The Glasdon.com Site is owned and operated by Glasdon Group Limited a company registered in England and Wales whose registered office is at Glasdon House, Preston New Road, Blackpool, Lancashire, FY4 4WA.**

If you have any queries please contact Customer Services at [sales@glasdon-uk.co.uk](mailto:sales@glasdon-uk.co.uk)

Company Registration No. 2161331 , VAT No. GB155847044

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## Glasdon Privacy Policy

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Glasdon is committed to protecting your privacy. This Privacy Policy explains our data processing practices and your options regarding the ways in which your personal data is used. If you have any requests concerning your personal information or any queries with regard to our processing please contact us at [privacypolicy@glasdon-uk.co.uk](mailto:privacypolicy@glasdon-uk.co.uk)

### **Information collected**

Glasdon collects the details provided by you on registration together with information we learn about you from your use of our service and your visits to our web site. We also collect information about the transactions you undertake.

We may collect additional information in connection with your participation in any promotions offered by us and information you provide when giving us feedback. We also monitor customer traffic patterns and site use which enables us to improve the service we provide.

## Versión en español disponible a la mayor brevedad posible

### **Use of your information and your preferences**

We will use your contact details to communicate with you. We may use your information to send you offers and news about Glasdon Group products. We may contact you by post or email for these purposes.

Once you have registered to use Glasdon.com, you will be provided with access to an Account Maintenance page that will allow you to tailor our commercial communications to your preferences.

Please note that there may be instances where it may be necessary for us to communicate with you, in any event, for administrative or operational reasons relating to our service.

### **Disclosures of your information**

Your information may be passed to and used by all Glasdon companies. We will never pass your personal data to anyone else, except for any successors in title to our business and suppliers that process data on our behalf both in the UK and abroad. We may also use and disclose information in aggregate (so that no individual customers are identified) for marketing and strategic development purposes.

### **Other web sites**

Our web site may contain links to other web sites which are outside our control and are not covered by this Privacy Policy. If you access other sites using the links provided, the operators of these sites may collect information from you which will be used by them in accordance with their privacy policy, which may differ from ours.

### **Cookies**

Glasdon do not use "Cookies" on any part of their site.

### **Access rights**

You have a right to access the personal data that is held about you. To obtain a copy of the personal information Glasdon holds about you, please write to us at the following address: enclosing your postal details and a cheque for £10 payable to Glasdon Group Limited.